

Uhuroo resolves information clutter for a Pharma R&D lab

A leading pharmaceutical major undertaking R&D outsourcing projects simultaneously from multiple clients used Uhuroo to improve collaboration across labs and increase information visibility



Client Challenges

- Labs working on multiple projects at the same time requiring tremendous coordination amongst chemists, clients and support functions like procurement, IPR, marketing teams etc.
- Attrition amongst scientist leading to loss of critical project knowledge
- Multiple information flows across leading to information clutter

Solution

- Conducted an assessment exercise to identify project challenges and their root causes
- Communication identified as a key area of improvement
- Uhuroo collaboration suite was implemented to improve project visibility and reduce information clutter

Benefits

- Better visibility and insights about the project status
- Reduced risk of information loss due to workforce attrition or team changes
- Project information integrity and audit trail
- Automatic and effortless knowledge management
- Increased team productivity



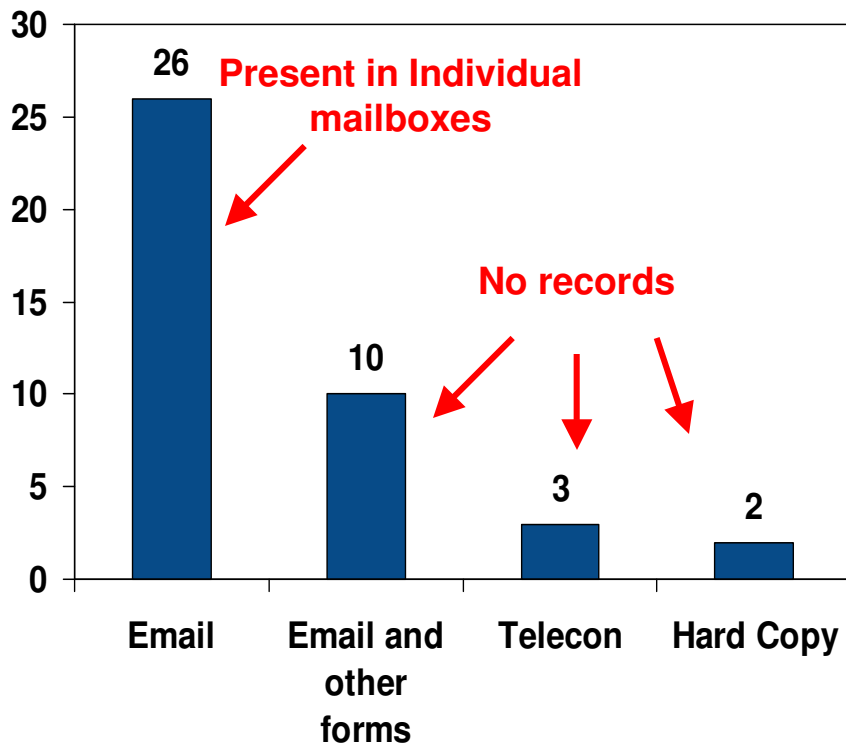
Solution Benefits

“Collaboration across teams has become smoother with easier information sharing and visibility. It has also helped us in knowledge management.”

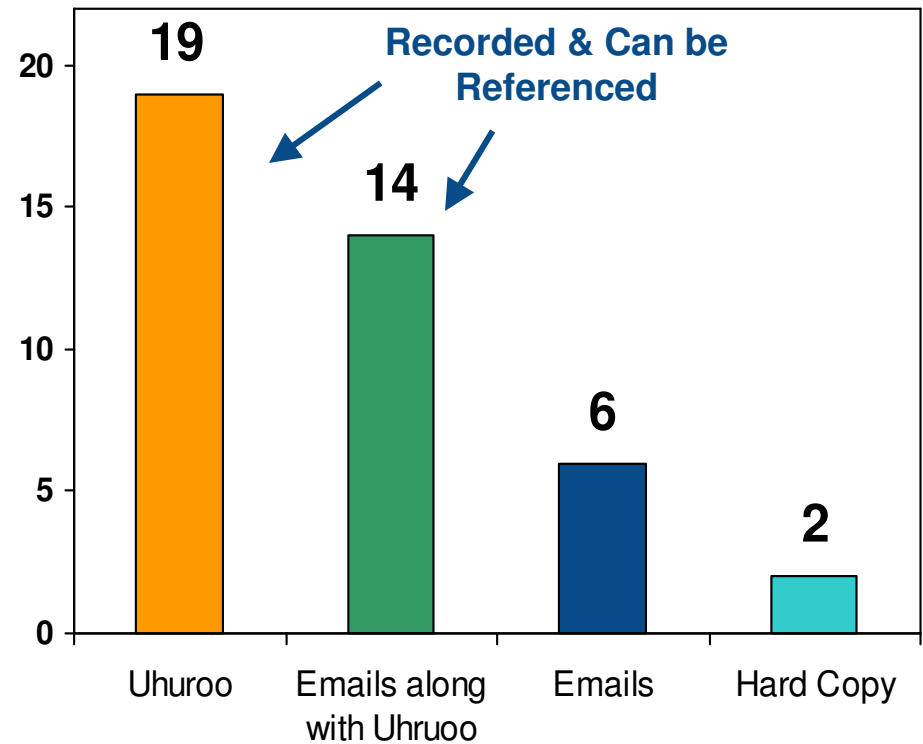
- Head, Project Management Office

44%* reduction in emails
80%* information capture

Pre Implementation



Post Implementation



* Based on type of communication

